

UR Secure is committed to delivering high-quality security services that consistently meet client requirements, statutory obligations, contractual standards and recognised industry good practice.

The Company recognises that maintaining high standards of professionalism, reliability, communication and operational control is essential to sustaining customer satisfaction and long-term business success.

UR Secure operates an Integrated Management System aligned with **ISO 9001:2015**, and where applicable, supporting arrangements for health, safety, environmental and information governance.

The scope of the Company's quality management arrangements applies to the provision, management and supervision of security services, including **manned guarding, retail security, corporate security, front-of-house support and event security support**, where provided under contract.

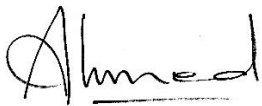
Where applicable, operations also comply with relevant statutory, regulatory and contractual requirements including the **Private Security Industry Act 2001**, SIA licensing requirements, the **Health and Safety at Work etc. Act 1974**, the **UK GDPR**, the **Data Protection Act 2018**, client assignment instructions, site risk assessments and relevant security industry standards.

The Company is committed to satisfying applicable legal, regulatory and contractual requirements and to continually improving the effectiveness of its Integrated Management System.

To support this commitment, UR Secure will:

- ➔ Deliver services in accordance with agreed contractual requirements and service standards.
- ➔ Ensure security officers are competent, licensed where required, trained and supervised.
- ➔ Maintain clear communication with clients, employees and relevant stakeholders.
- ➔ Identify and manage operational risks through structured planning and control processes.
- ➔ Monitor service performance, incidents, complaints and client feedback.
- ➔ Use audit, review and performance data to support continual improvement.
- ➔ Maintain and continually improve the effectiveness of the Integrated Management System.

This scope is communicated to employees and contractors and is made available to interested parties upon request. It is subject to periodic review to ensure its continued suitability, adequacy and effectiveness.

A handwritten signature in black ink, appearing to read 'Ahmed'.

Ishtiaq Ahmed
Managing Director
Updated: 1st April 2026